

# Event-Based Through-Life Cost Management

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- Cost modeling methods
  - For system-level estimation, budget forecasting and engineering decisions
  - Recent advances in activity-based costing and event-based methods
- Methods follow use
- Problems with mixed methods
- Event-based cost modeling
- From through-life costing to budget forecasting

## Cost Modeling Methods

- Spreadsheet calculations
  - Chart of accounts
- Models based on parametric equations
- Engineering cost models

## Spreadsheet Methods

- Flexible, fast and simple (sometimes)
- Change to meet each new requirement
- Conceptual errors
- Usually one-time devices
- Normally only used for short-term costs
- Emphasize the organization of costs (chart of accounts or cost breakdown structure)
  - By budget category
  - By time increment

## Models Based on Parametric Equations

- Appear simple to the final user
- Are actually very complex
  - Require extensive research to develop parameters
- Theory often suspect
  - Extrapolation is risky
  - Best at forecasting if you intend to repeat past mistakes, i.e., when context doesn't change
  - Assumes that observed systems belong to the same “class” as the system under study
- Cannot be used for design
  - Conclusions are opposite of intended: e.g., weight

## Engineering Models

- Depend on hardware characteristics
  - Failure rates, average repair time, unit prices...
- Respond to programmatic data
  - Fleet size, deployment, op tempo...
- React to support structures and performance
  - Echelons, repair fractions, delay times...
- Can be used to study cost impact of
  - Hardware characteristics
  - Programmatic plans
  - Support structures
  - Support performance

## Recent Methods

- Activity-based costing (ABC)
  - Reacts to the desire to base budget requirements on operations rather than historical precedent
  - Probably originated with zero-based budgeting initiatives



- Drawbacks
  - Lack of repeatability
  - Labor-intensive nature of the analysis

## Recent Methods 2

- Event-based analysis
  - Originated on LPD 17 ship competition
  - Requirement to distinguish between very similar main propulsion engines
  - No time for parametrics, which couldn't have distinguished the differences in any case
  - Extended earlier ideas about isolating “maintenance events”
    - To account for both scheduled from unscheduled maintenance actions
    - By decomposing failures into failure modes with different resource demand implications

## Method Follows Use

- Acquisition cost analysis
  - Method: Parametrics
  - System-level focus
  - Emphasis on time and budget categories
- Budget forecasting
  - Method: Spreadsheets
  - More recently, activity-based costing (ABC)
  - Activity-level focus (budget line item holder)
  - Emphasis on time and budget categories

## Method Follows Use 2

- Engineering design
  - Method: Simple accounting or engineering models
  - Subsystem and lower focus
  - Emphasis on net present value
- Logistic resource requirements
  - Method: Rich, data-intensive engineering models
  - Program focus
  - Emphasis on mean quantities

## Mixed Analytical Methods

- The use of cost estimates persists throughout the life of a system
- Each analytical method appears to have advantages for a specific type of decision
- But all uses of analysis are linked to each other
  - For specific events (e.g., milestones)
  - For specific decisions (e.g., choice of tenderer)
- Different uses of analytical methods are also interwoven in time
  - Midlife upgrades impose acquisition decision processes on the management of an in-service system

## Problems with Mixed Analytical Methods

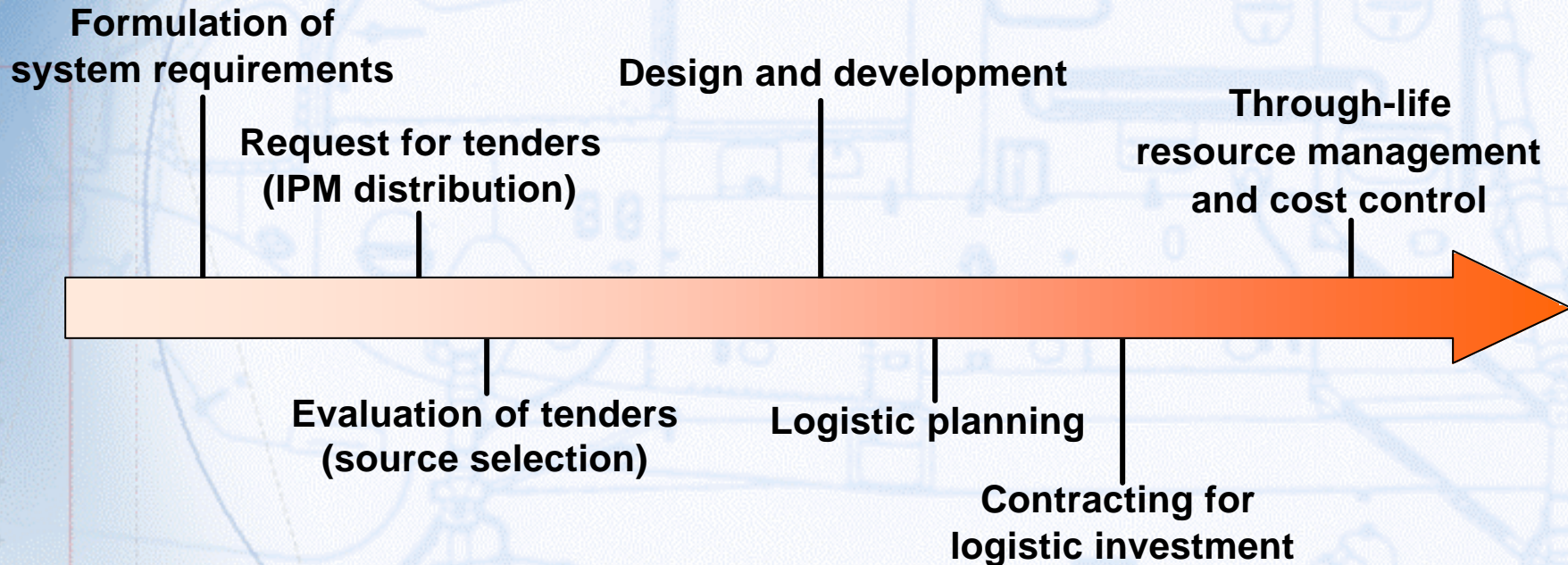
- None of the methods communicates either inputs or outputs to the other methods
- Results:
  - Analytical effort is dominated by data collection, organization, cleansing and formatting
  - Inconsistency of inputs means costly repetition of the data collection tasks
  - Inconsistency of methods (and data sources and data treatment) leads to inconsistency of outputs
  - Decisions based on analysis are, in turn, inconsistent
  - ***Decision-makers soon lose confidence in the utility of any analytical process***

## An Enabling Solution

- Unified or consistent methods that avoided data steps would
  - Save significant labor devoted to data collection
  - Put analytical results in the hands of decision-makers sooner
  - Preserve consistency of data supporting decisions
- To address all uses requires special capabilities for a cost methodology
  - Speed
  - Accuracy
  - Modeling response to changes in system attributes
  - Modeling response to policy variables (variables in the decision space of system managers)

## MAAP is Useful Throughout the System Life Cycle

- Event driven TOC
- Use across Life Cycle



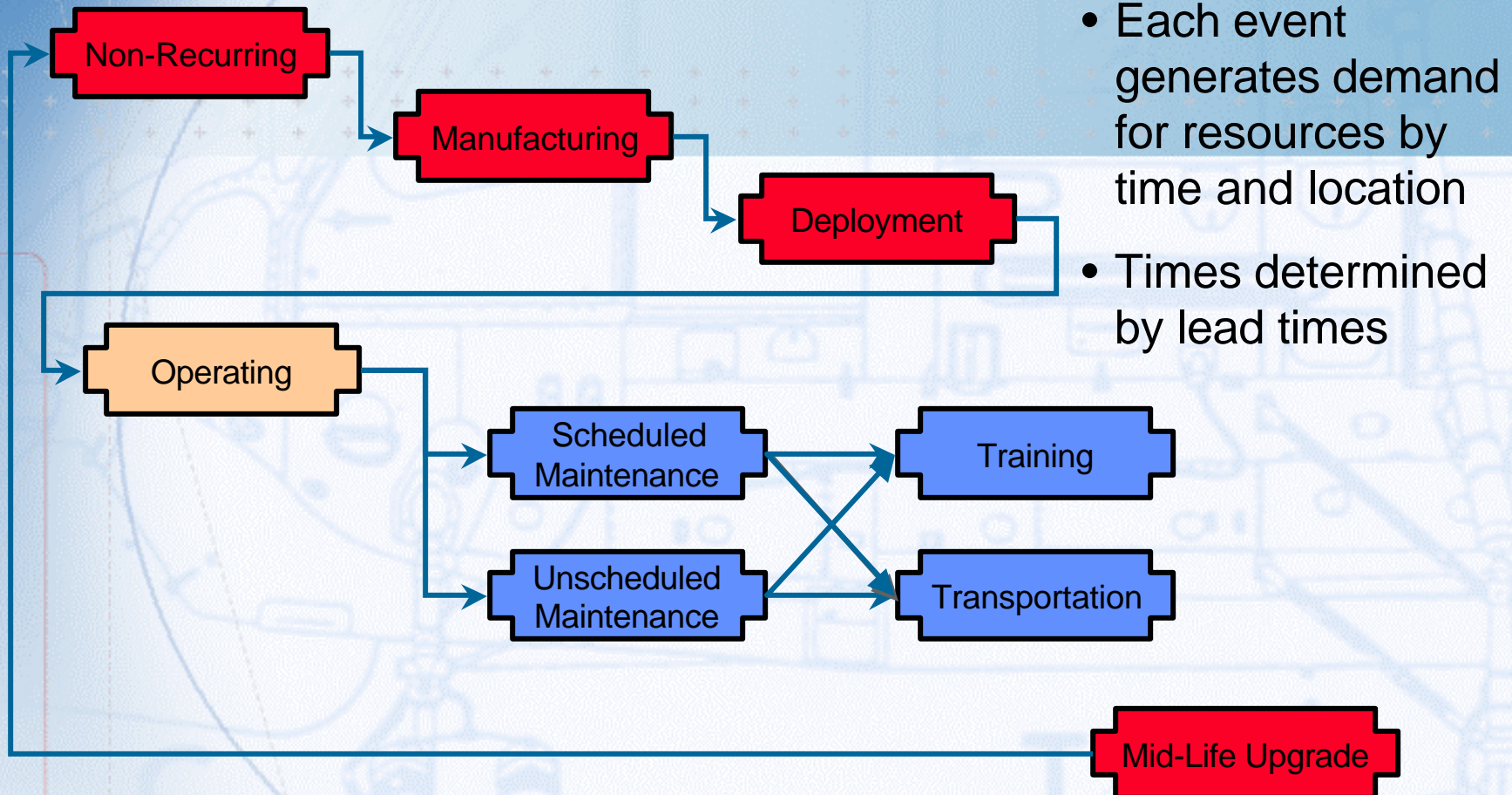
## Event-Driven Cost Analysis with MAAP

- An engineering model whose costs are influenced by changes in system attributes
  - Reliability
  - Maintainability
  - Production or purchase cost
- These attributes, in turn, influence
  - Operational capability
  - Support effectiveness
  - Logistic requirements
  - Cost of production, support and operation
- -- when they are combined with a description of the operating and support regime in which the system will be (is) fielded

## The MAAP Event Analysis Engine

- An event is a cost-generating element of the “future history” of any hardware component
- The component’s future history is described by a variety of events:
  - **Non-recurring** and **manufacturing events** cause systems to be created and deployed
  - **Operating events** cause systems to acquire operating hours at sites in time intervals
  - Resulting component operating hours and the passage of time give rise to **maintenance events**, which, in turn give rise to **training, transportation** and other types of events
- Events result in the consumption of resources – by location and time – which in turn requires their acquisition (in prior time periods), transportation to the location of use and maintenance or replacement after use

## How MAAP Computes Whole Life Costs



## Database Design and Maintenance are Crucial

- To achieve accuracy, large amounts of data will be involved
- To achieve quick and responsive analytical capability, the data must be
  - Available
  - In the right form and format
  - Defined correctly for the specific analytical purpose
  - Easily updated
- These requirements imply a database
  - Whose establishment represents a significant investment
  - Correctly designed for analytical use
  - Embedded in the decision-maker's data infrastructure

## System

# Events Define Resource Requirements

A component is a member of a hardware breakdown structure

**Hardware Component**

Each activity type is described by an instance of an event

Data about resources are kept in **Resource Libraries**

Hardware Component

**Maintenance Event 1**

Type (PM/CM/Opn)  
Frequency (by Hr, Msn,Yr)  
Duration (: e.g. Mct)  
Echelon (LOR constraint)

**Resource Costs**

**Non-Recurring Event 4**

**Manufacturing Event 3**

**Operating Event 2**

**Skills**

**Tools**

**Shops**

**Parts**

**Courses**

**Books**

**Software**

The cost of each event is a function of the resources it consumes

**Resource Use**

Resource Type  
Resource ID  
Number Units  
% of Duration  
Probability of use

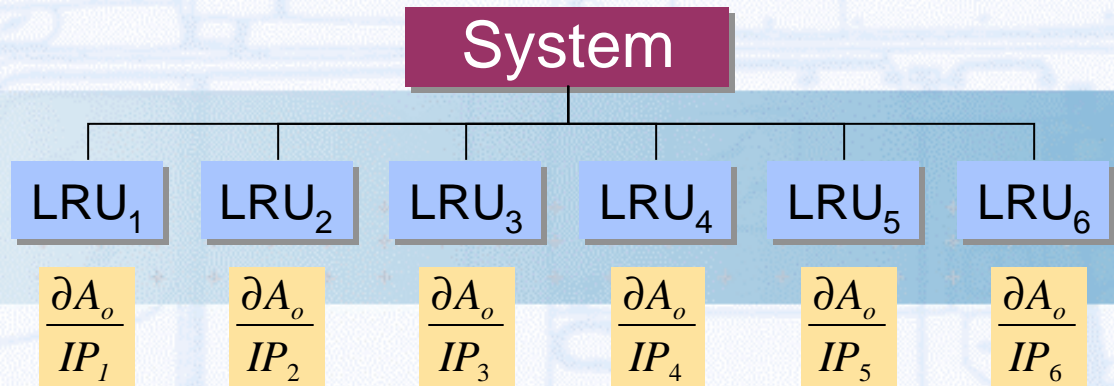
**Total Ownership Cost by Event Type, Place, Resource and Time**

## From Whole of Life Cost Analysis to Budget Management

- Resource-to-readiness mapping: how do costs create readiness?
- Accuracy required for both short- and medium-term estimates
- Quick turn-around for estimates (minutes or hours, not days)
- “What-if?” responsiveness
- ***Optimization would be nice...***
  - Which resources are causing costs
  - Which resources can be most easily divested
  - What sacrifice in operational capability is implied by a budget cut

## How Optimization Works Marginal Analysis

- Step 1: Choose item with highest ratio**
- Step 2: Recompute ratio for that item**
- Step 3: Repeat steps 1 and 2 until target reached**



Summary Reports : 'Methods Illustration Run' run for 'Methods Illustration' project

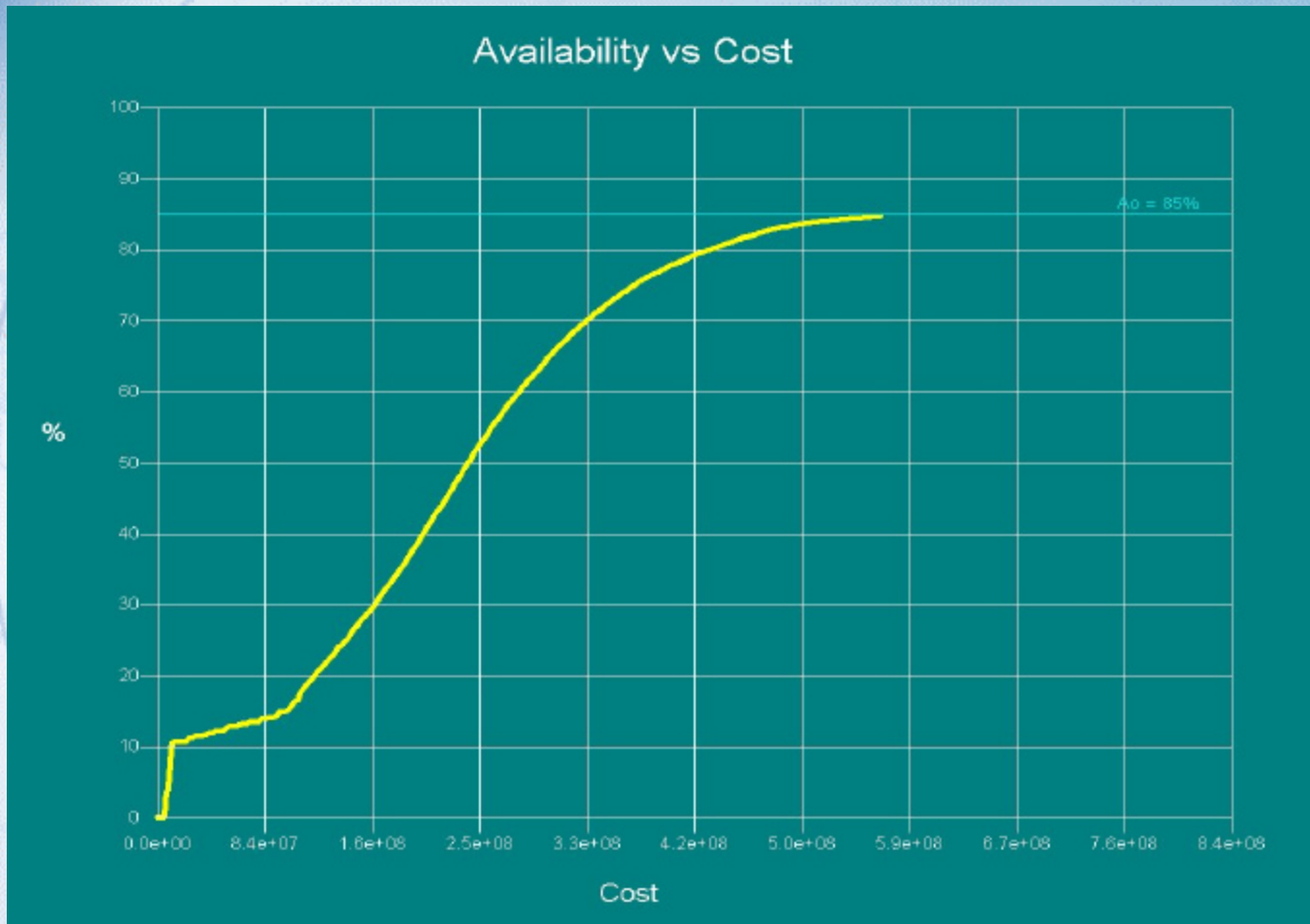
**Reports**

Sort [Icons]

Ao vs Cost | By Part | By Site | Summary | System Structure | Net Benefit | Anomalies | Spares by Site | Summary by Site

Site Name	Item Name	Iter.	Total	Availability	Fill Rate	Total Cost	Slope
LHR	PRINTER	42	65	0.32190	0.17507	25232	2.50175E-06
LAX	PRINTER	43	66	0.32327	0.26849	25662	3.18097E-06
West Coast Shop	MODEM,MOD V.3225 RK	44	2	0.32509	0.26849	26094	4.20631E-06
DCA	PRINTER	45	67	0.32591	0.27500	26524	1.90889E-06
West Coast Shop	CPU BOARD	46	1	0.32851	0.27500	27523	2.59831E-06
DFW	PRINTER	47	68	0.32919	0.27782	27953	1.58488E-06
West Coast Shop	PRINTER	48	69	0.32980	0.28319	28208	2.38314E-06
West Coast Shop	SENSOR/COMM ASSY	49	1	0.34016	0.28319	30473	4.57505E-06
West Coast Shop	SENSOR/COMM ASSY	50	2	0.35052	0.28319	32738	4.57504E-06
West Coast Shop	SENSOR/COMM ASSY	51	3	0.36088	0.28319	35003	4.57501E-06
West Coast Shop	SENSOR/COMM ASSY	52	4	0.37124	0.28319	37268	4.57484E-06

## The Multi-Resource Availability-for-Cost Curve



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## The Decision-Maker's Menu Data Underlying the Multi-Resource Curve

Year	ResourceName	UnitName	Delta	Cost	DeltaPerDollar	RunningCost	Ao	
2001	Assembly E4 type 1	Operating Unit 01	0.0069916613	44948.75	1.555474E-07	333618124.09	0.6927041456	
2001	Assembly E6 type 2	Operating Unit 03	0.0496814467	319805.59375	1.553489E-07	333937929.68	0.6931743280	
2001	Assembly E4 type2	Operating Unit 03	0.0464487146	299722.09375	1.549726E-07	334237651.77	0.6936204825	
2001	Assembly E3 type 3	Operating Unit 03	0.0488565757	316171.4375	1.545256E-07	334553823.21	0.6940473056	
2001	Assembly E4 type2	Operating Unit 01	0.0463056126	299722.09375	1.544952E-07	334853545.30	0.694369629	
2001	Assembly E5 type 2	Operating Unit 03	0.0560656698	363415.4375	1.542743E-07	335216960.74	0.6949259358	

- To reduce costs, back down the curve (i.e., move back up the list of resources)
  - Until the running cost has been reduced to the new budget level
- This provides the response that minimizes the operational sacrifice

## Conclusions

- Mixed methods in current use represent traditional practice
  - Analysts know and believe in the methods
  - Decision-makers have learned to use particular methods and suspect all others
- Traditional methods were perfected before the recent emphasis on whole of life costs
- They do not satisfy the requirement to provide continuous, consistent decision data
- Event-driven methods, coupled with appropriate databases can
- MAAP is an example